

# Patient Journey Mapping - HRFS



High Risk Foot Service (HRFS)

HRFS Standard 6

Multidisciplinary team approach to care^

HRFS Standard 1

HRFS directly admit patients when appropriate or refers to appropriate service

HRFS Standard 5

Foot Protection Services\*

### \*Foot Protection Services

Self-care (including education)	Podiatrist (outpatient, community, ACHS or private)	Outreach Services
Outpatient Clinics	Community (including AMS)	GP (public or private)

**^HRFS Multidisciplinary Team**

Minimum staff should include:

- Senior Podiatrist
- Nurse
- Senior Physician

Best practice staffing should also include:

- Endocrinologist
- Wound care nurse
- Vascular surgeon
- Orthopaedic surgeon
- Diabetes Educator
- Dietician
- Orthotist and/or pedorthist

Other health professionals that may be consulted include:

- Psychiatrist
- Social worker
- Rehabilitation specialist
- Aboriginal Health Worker
- Aboriginal Health Practitioner
- Allied Health Assistant
- Infectious disease specialist
- Psychologist

HRF team is contacted when patient presents to ED

HRFS Standard 5

Continuity of care across inpatient and outpatient/ ambulatory care settings

HRFS Standard 5

Referral to HRFS post discharge

HRFS Standard 5

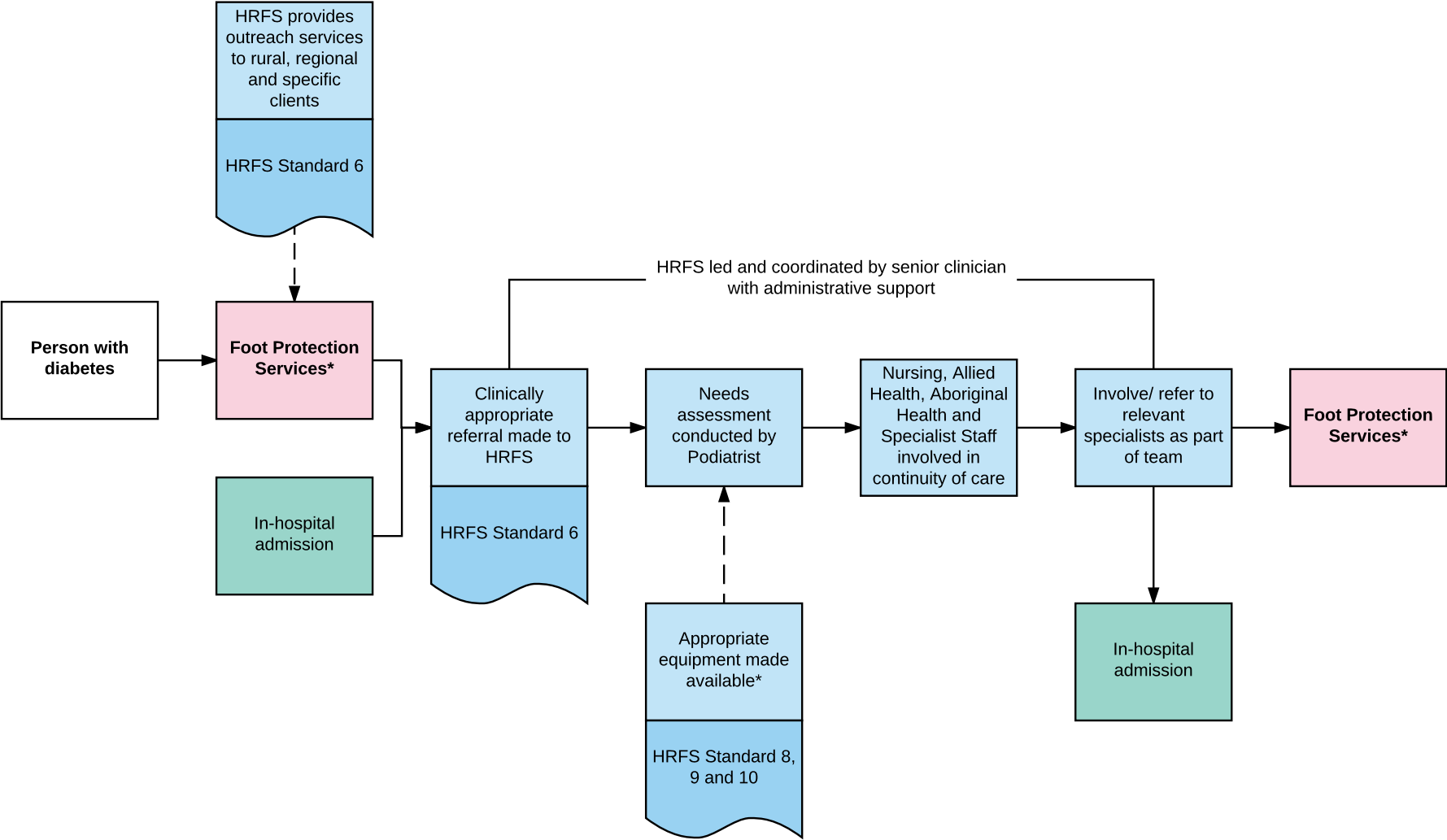
Emergency Department

In-hospital admission

Continuity of care in hospital

Discharge

# HRFS - Detailed Patient Journey Map



**\*HRFS meet the key components of HRFS included in the following Standards:**

- Standard 8: HRFS Team has access to relevant equipment required for patient care
- Standard 9: Patients are provided with pressure offloading methods and access to medical grade footwear according to treatment guidelines
- Standard 10: Patients have access to appropriate wound care products and these are prescribed according to best practice or local clinical treatment guidelines